

POMPANO BEACH CLUB SOUTH
HURRICANE PROCEDURES 2018

Hurricane Season is June 1 - November 30

PBCS Front Desk 954-946-4140

Dan Williams, Property Manager 954-946-3330

Dear Residents:

We have composed an alphabetical outline of hurricane procedures for our building and how they affect your family. Make plans now for where you plan to stay. Stock up on food items: water (1 gallon per day per person); flashlights; battery-powered radio, first aid kit; and prescription medications to avoid the rush at the stores.

AIR CONDITIONING

In the event there is loss of power, the air conditioning system will shut down and will not be turned back on until the mechanical contractor checks the system. This could take as long as forty-eight (48) hours. Once the air conditioning goes out, the halls get very hot. Caution is advised when walking on the non-carpeted floors in the hallways, due to the humidity build up. The hot hallways could set off the smoke detectors. You might occasionally hear the alarms due to this condition. An announcement will be made in the event there are false alarms. We will re-set the alarms as soon as we can confirm that it is a false alarm. You may hear the alarms for several minutes.

BALCONIES

Remove all furniture, potted plants, satellite dishes, and anything affixed to the walls during hurricane "WATCH". If you are not going to be in residence, you need to make arrangements to get everything off your balcony, by someone other than a staff person. If the staff, as time allows, needs to remove anything from your balcony, there will be a minimal charge of \$40 for this service. We cannot guarantee the staff will be available.

CASH

Because ATM and credit card processing devices will not work in the event of power loss, it is recommended that you have cash on hand for essentials.

CATEGORIES OF STORMS

Category 1	74-95 MPH	Minimal
Category 2	95-110 MPH	Moderate
Category 3	111-130	Major
Category 4	131-156	Extensive
Category 5	156 MPH +	Catastrophic

DELIVERIES

Once we are in hurricane "WATCH," you must temporarily cancel any vendor deliveries. Once we are in hurricane "WARNING", all delivery trucks will be turned away. **NO EXCEPTIONS.**

ELECTRICITY

In the event power is lost, the common area hallways, stairwell lights, lobby lights, and elevators will remain on since they are backed up by the emergency generator, as long as gas is available.

ELEVATORS

All passenger elevators will be shut down after evacuation has been mandated. The service/freight elevator will be left running. However, once the building loses electricity, the emergency generator will run the elevator. (ONLY FOR AS LONG AS FUEL PERMITS). Therefore, if there is no electricity, we recommend that you DO NOT USE THE ELEVATOR. We have been advised by the elevator company that once the winds exceed 70 MPH the doors of the elevator could get stuck due to the suction in the shaft. Please use the stairs after that point. We suggest you stay in your unit until the winds go below 70 MPH (Tropical Storm Status).

EMERGENCY SERVICES

Emergency services will probably not be available in a timely fashion, if at all, due to impassable roadways, and they prioritize those most in need. If you have a medical condition that could warrant a need, you should consider other arrangements until after the storm. The emergency generator runs three (3) elevators; limited hallway lights, stairwell lights, and trash compactor. There will be no electricity in the units once we lose FPL service. Plan accordingly.

ENTRY

If you have a pet, or need access to and from the building, use the garage or service entrance door as the front door will be closed. The lobby doors and P-1 door will be closed and inaccessible during a hurricane "WARNING."

EVACUATION

Mandatory evacuation, if necessary, will be mandated by the local authorities. Complete all storm preparations and follow local emergency management official's advice about evacuating dangerous or low , lying areas. If you choose to remain in the building it is at your own risk. The Police/Fire Department will ask for your next of kin's contact information for the record.

Leave the following information in your unit in case of emergency:

Doctor's Name and telephone number.

Drug allergies.

List of prescriptions.

Insurance Agent's name and number.

Policy Number.

Person that I'm staying with until after the storm.

Phone number.

There are some local hotels/motels that will keep an open reservation on your credit card and activate the reservation when we are in hurricane watch. Consult the yellow pages of your telephone Directory. Residents who choose to stay in the building despite evacuation orders should realize that there will be no staff in the building and emergency services (fire, police, ambulance) will not be available until the storm passes.

GARAGE

We **suggest** you park your vehicle in the parking garage once we go into "Hurricane Watch". *Open parking may apply* once a 'WARNING' has been issued by the weather service.

GENERATOR

The generator only provides emergency power to run the elevator, hallway lights, stairwell lights, water pumps, fire pump, trash compactor, and some power in the lobby. Please make sure each person in your household has a flashlight available to them for use if all the services are out. **KEEP A FLASHLIGHT READY FOR EXITING DOWN HALLS AND STAIRS.**

GUESTS AND VISITORS

Advise any visitors coming into the building that the Lobby doors will be inaccessible. You will need to let them in through the garage entrance/exit door or the service entrance door.

HURRICANE "WATCH"

This is when conditions are possible in the specified area, and can affect more than 100 miles of coastland. Evacuation zones are identified by the likelihood of being flooded by this rising water.

HURRICANE "WARNING"

This is when hurricane conditions are expected in the specified area of the warning within twenty-four (24) hours of landfall. Complete all storm preparations and immediately follow local emergency management official's advice about evacuating dangerous or low-lying locations.

INSURANCE

Pictures and videos of the contents of your unit are crucial if you need to put in a claim to your insurance company. Also, copies of warranty booklets with model and serial numbers of your personal property should be kept with the pictures. If you are leaving your unit it is advisable to take copies of your pictures and policies with you. In the event your local agent is not available, make sure you have a corporate headquarters office telephone number to call. Unit owners should have their own wind insurance for the interior contents of their unit. **NO MATTER WHAT THE CAUSE**, damages to interior carpet, furniture, cabinets, etc., are not covered by the Association policy.

LEAVING YOUR UNIT

We advise you to call family members to let them know where you are going before you leave because phone service might not be available when you get to your destination {see EVACUATION section above}. Before leaving, you must make sure all items are removed from the balcony and that your hurricane shutters are closed and locked.

NON-RESIDENT OWNERS

If you are not in residence, you need to note the following:

1. The staff will NOT have time to take your furniture off your balcony or patio.
2. The staff will NOT have time to check your unit. Please make a plan for a relative, friend, or neighbor to check your unit before and after the storm. Make sure your sliding doors are secured by placing the handles together or placing a stick in the track.
3. Shut off your water, A/C, and the breaker to your hot water heater.
4. Check your hurricane shutters to make sure you can close and open them easily. If you need your shutters serviced please plan ahead.
5. Make sure the sliding doors are securely LOCKED.

PERISHABLES

To preserve your perishables, make sure that you have a cooler and plenty of ice. An alternative to this method, because ice is one of the first things to run out of after a storm, is to fill clean plastic shoeboxes or milk containers with water, one or more for the back of each shelf of your freezer, to make large blocks of ice. If the power goes out pack your perishables into the freezer and you will have a cooler for several days, a source of clean drinking water, and no mess from melting ice cubes.

PERSONNEL/STAFF

The building staff will only be available for limited hours once a hurricane "WATCH" is issued. When the building is in hurricane "WARNING", all staff members will be on their way home. Key personnel will stay on a voluntary basis only and as time permits them to reach their homes safely. Please remember, the staff must secure their own homes and families. DO NOT RELY on staff members to be available for your own personal needs.

PETS

Most Shelters do not permit pets. Pets cannot be left in unit unattended. Please make arrangements with your veterinarian, kennel, friends or family to board your pet. You should contact Animal Control's Pet Friendly Registry to locate Shelters that may accept pets. The Humane Society of Broward County may be able to answer any further questions regarding your pets. They can be reached at (954) 989-3977

RECOVERY AFTER THE STORM

After the storm, roadways may be impassable, making it impossible to return to the building. Electricity and water may not be available. The emergency generator may be out of fuel causing lack of elevators, stairwell lights and hallway lights. You should have food and water on hand to carry you through until services are restored.

RETURNING TO THE PROPERTY

There may be local police or emergency service personnel checking for identification, verifying that you are a resident of the association, in order for you to gain entry to the area after the storm. We suggest that you use your driver's license with your association address on it.

SHELTER FOR EVACUATION

The closest shelters are:

Pompano Beach Institute of International Studies High School
1400 N.E. 6 St.
Pompano Beach, FL

Please call 311 to confirm that the shelters are not filled. The public shelters are far from comfortable. You must bring a bed roll, pillow, food for at least three meals, flashlights, toilet paper, personal hygiene products, diapers, and water for each person in your family. The supply of food is limited and might not be to your liking.

SHOPPING LIST

- Water (1 gallon per person per day)
- Non-perishable items: soup, canned meat, fruit vegetables, etc.
- Bread in zip lock bags
- Paper goods: plates, flatware, cups, aluminum foil
- Coffee, tea, juices, boxed milk
- Flashlight, battery powered radio and TV
- Cooler to hold ice and food
- Waterproof matches
- Butane lighter
- Plastic bags
- Pet supplies: litter, dry or canned food
- Traveling carrier for pet
- First Aid Kit
- Batteries
- Prescription medication
- Eye glasses
- Personal toiletries
- Roll of heavy plastic and duct tape
- Baby Items: formula, diapers, wipes
- Manual can opener

SPECIAL NEEDS RESIDENTS

Special needs residents must pre-arrange transportation and shelter stays. Please call Special Needs registry at (954) 537-2888. **PBCN maintains a list of residents with special needs.**

TELEPHONE NUMBERS

Broward Sheriff's Office (non-emergency)	(954) 765-4321
National Hurricane Center	www.NHC.NOAA.Gov
American Red Cross	(954) 797-3800
Pet Friendly Shelter Information	(954) 989-397/
AT&T	(866) 819-5368 or 611
Florida Power & Light	(954) 797-5000
US Dept of Homeland Security	(954) 359-0459
Comcast	800-934-6489

TRASH

Residents must coordinate with staff as to the disposal of all garbage prior to hurricane, and likewise post hurricane. All garbage must be securely contained in proper bags. No loose garbage will be allowed until instructed otherwise.

WATER

If you are staying in your unit, you might lose water pressure due to the County's lack of service or loss of electricity for the pump stations. Keep at least one gallon of water per person for each day. A two week supply is prudent. Clean your tub with bleach and fill your tub with water for cooking, washing, and flushing of the toilet. This information is being provided to you as a source to help you prepare for a hurricane. It is not to be construed as a substitute for your own good judgment. You should also avail yourself of information provided by other government agencies, the National Weather Service, and local television and radio newscasts. The Broward County Hurricane Preparedness Guide can be obtained online at: www.broward.org/hurricane.

PBCS Board of Directors